

# Service Agreement

Phn. 303-289-9866  
 Fax 303-289-9886

- ~~~~~SERVICES~~~~~
- ✓ 24 Hr On Call
  - ✓ Faucets
  - ✓ Disposals
  - ✓ Toilets
  - ✓ Bath Tub
  - ✓ Showers
  - ✓ Kitchen Sink
  - ✓ De-Icing of Pipe
  - ✓ Pipe Thawing
  - ✓ Water Lines
  - ✓ Drain Lines
  - ✓ Gas Lines
  - ✓ Pipe Repair
  - ✓ Leak Detection
  - ✓ Re-pipe
  - ✓ Remodels
  - ✓ Water Heaters
  - ✓ Water Filter
  - ✓ Boilers
  - ✓ Controls
  - ✓ Start Ups
  - ✓ Winterizing
  - ✓ Gas Fireplace
  - ✓ Gas BBQ'S
  - ✓ Drain Auger
  - ✓ Drain Jetting
  - ✓ Camera/Locate
  - ✓ Pipe Bursting
  - ✓ Pipe Lining
  - ✓ New Cleanouts
  - ✓ Back flows Install
  - ✓ Backflow Certifications
  - ✓ Mixing Valves
  - ✓ Sump Pumps
  - ✓ Lift Stations
  - ✓ Design & Takeoff
  - ✓ Estimating

Job Site _____	Bill To _____
Contact _____	Contact _____
Address _____	Address _____
City, St, Zip _____	City, St, Zip _____
Phone _____	Phone _____
Cell _____	Cell _____
Fax _____	Fax _____

DESCRIPTION	STANDARD RATES	PREFERRED RATES
SERVICE FEE	\$ 49.00 PER VISIT	\$ 39.00 PER VISIT
LABOR RATE	\$ 95.00 PER HOUR	\$ 85.00 PER HOUR
TRAVEL TIME	\$ 47.50 PER 1/2 HOUR	\$ 42.50 PER 1/2 HOUR
OVERTIME RATES	\$ 140.00 PER HOUR	\$ 135.00 PER HOUR
SHOP SUPPLIES	\$ 5.00 PER VISIT	\$ 5.00 PER VISIT
MATERIALS	\$ FULL PRICE	\$ 5% DISCOUNT
EQUIPMENT	\$ 25.00 PER PIECE	\$ 20.00 PER PIECE
ALL TAXES	\$ INCLUDED	\$ INCLUDED

**PREFERRED CUSTOMER SERVICE AND OUR COMMITMENT TO YOU. WE WILL:**

- ◆ GIVE FREE ESTIMATES FOR WORK
- ◆ TOP OF THE LIST IN SCHEDULING
- ◆ REDUCED CONSULTATION FEES
- ◆ PREVENTATIVE MAINTENANCE
- ◆ SUPERVISION OF FULL STAFF
- ◆ UNIFORMED, LICENSED, TECHS
- ◆ RADIO, PAGER, CELL PHONE,
- ◆ ADMINISTRATIVE SUPPORT STAFF

**YOUR REQUIREMENT TO TAKE ADVANTAGE OF THIS PREFERRED PLAN:**  
 MAI Service Corp. must be your only plumber. The only way we can offer this package is by volume of work at one location.  
 A one thousand dollar a month preventative maintenance, repair budget and credit will be extended and expected per property, with approval of credit application. If higher dollar credit is required it can be authorized depending on credit history.  
 It is recommended that service calls be combined in as few a trips as possible. This will not only save in service fees and travel time but make the inconvenience to client minimum. Payment must be received within 30 days of invoice. If payment is not received within 30 days finance charges and interest will be added each month thereafter.  
 All work requiring Home Owner's Association approval must be acquired and approved prior to work commencing so payment can not be an issue.  
 All work should be approved with faxed Purchase Orders faxed to 303-289-9886 attn. Service Department, with all required information to schedule job.  
 All material required for the service call will be furnished by Mai Service Corp. as this is the only way we can warrant our work. Labor to replace defective products is not covered.

Cost Required for Preferred Customer Agreement Per Property:  
 This will cover administrative fees related to agreement.  
 We accept cash, check, Visa, Master Card, Or American Express.

**\$250.00**  
 Annual Renewal

Client Signature _____	Date: _____
_____	Date: _____